

**Children's Bureau
Child and Family Services Review
Key Findings Report
Puerto Rico Administration for Families and Children**

The Children's Bureau and the Administration for Children and Families (ACF) administer the child and family services reviews. The reviews comprise two phases: (1) the Statewide Assessment, during which the State analyzes its child welfare data and practice, and (2) the onsite review, during which Federal and State teams examine outcomes for children and families by conducting case record reviews and case-related interviews, and assess State systemic issues through stakeholder interviews.

Following the onsite review, Federal staff prepare a Final Report, which is provided to the State not more than 30 days after the onsite review or resolution of a discrepancy. States are provided a courtesy copy of the Final Report before the official Final Report is issued. In order for the State to be found in substantial conformity in any one of the seven outcomes reviewed, the outcome must be determined to be substantially achieved in 95 percent (90 percent during the first review) of the cases reviewed. States that are found not to be in conformity on any of the seven outcomes or seven systemic factors must prepare a Program Improvement Plan (PIP) that includes action steps and benchmarks for bringing the State into conformity. The PIP is due not more than 90 days after the State receives the courtesy copy of the Final Report. This report presents key findings from the Puerto Rico Final Report of the review.

I. Identifying Information and Review Dates

ACF Region: II

Date of Onsite Review: August 4–8, 2003

Period Under Review: April 1, 2002–August 4, 2003

Date Final Report Issued: December 8, 2003

Date Program Improvement Plan Due: March 8, 2004

Date Program Improvement Plan Approved: To be determined

Estimated Penalty: \$1,668,330

II. Highlights of Findings

A. The Commonwealth met the national standards for three of the six standards.

B. The Commonwealth achieved substantial conformity for none of the seven outcomes.

C. The Commonwealth achieved substantial conformity for two of the seven systemic factors.

III. Commonwealth's Conformance With the National Standards				
Data Indicator	National Standard (Percentage)	Commonwealth's Percentage	Meets Standard	Does Not Meet Standard
Repeat Maltreatment	6.1 or less	9.3		X
Maltreatment of Children in Foster Care	.57 or less	.45	X	
Foster Care Re-Entries	8.6 or less	2.4	X	
Length of Time To Achieve Reunification	76.2 or more	56.1		X
Length of Time To Achieve Adoption	32 or more	14.9		X
Stability of Foster Care Placements	86.7 or more	99.6	X	
IV. Commonwealth's Conformance With the Outcomes				
Outcome		Achieved Substantial Conformity	Did Not Achieve Substantial Conformity	
Safety Outcome 1: Children are, first and foremost, protected from abuse and neglect.			X	
Safety Outcome 2: Children are safely maintained in their homes whenever possible and appropriate.			X	
Permanency Outcome 1: Children have permanency and stability in their living situations.			X	
Permanency Outcome 2: The continuity of family relationships and connections is preserved for children.			X	
Well-Being Outcome 1: Families have enhanced capacity to provide for their children's needs.			X	
Well-Being Outcome 2: Children receive appropriate services to meet their educational needs.			X	
Well-Being Outcome 3: Children receive adequate services to meet their physical and mental health needs.			X	

V. Commonwealth's Conformance With the Systemic Factors		
Systemic Factor	Achieved Substantial Conformity	Did Not Achieve Substantial Conformity
Statewide Information System		X
Case Review System		X
Quality Assurance System		X
Training		X
Service Array		X
Agency Responsiveness to the Community	X	
Foster and Adoptive Parent Licensing, Recruitment, and Retention	X	
VI. Key Findings by Outcome and Systemic Factor¹		
<p>A. The review noted the following strengths regarding the outcomes:</p> <ul style="list-style-type: none"> Investigating reports of child maltreatment in a timely manner Preventing children from re-entering foster care within 12 months of a previous discharge Providing stable placements for children in foster care Placing children in close proximity to their biological families Making diligent efforts to locate and assess relatives as potential placement resources for children <p>B. The review noted the following concerns regarding the outcomes:</p> <ul style="list-style-type: none"> Not preventing repeat maltreatment of children Not making diligent efforts to maintain children safely in their homes Not making sufficient efforts to reduce the risk of harm to children Not establishing appropriate permanency goals for children in a timely manner Not making efforts to achieve permanency for children through reunification, permanent placement with relatives, or guardianship 		

¹ Visit the Children's Bureau Web site at <www.acf.hhs.gov/programs/cb/cwrp/tools/sumfinding.doc> for more detailed information about the child and family services reviews outcomes and systemic factors.

VI. Key Findings by Outcome and Systemic Factor (Continued)

- Not making diligent efforts to achieve adoption for children in a timely manner
- Not making efforts to assist children in attaining the permanency goal of emancipation
- Not placing children with their siblings, when appropriate
- Not facilitating visitation of children in foster care with their parents and siblings
- Not consistently preserving children's connections to their family, faith, community, culture, and friends
- Not making adequate efforts to support the parent-child relationship of children in foster care
- Not consistently assessing the needs of, nor providing services to, parents, foster parents, and children
- Not involving parents and children in case planning
- Not visiting with children or parents frequently enough to monitor and promote the safety and well-being of children
- Not meeting the educational needs of children
- Not meeting the physical, dental, and mental health needs of children

C. The review noted the following strengths regarding the systemic factors:

- Quality Assurance System
 - Standards have been implemented to ensure that children in foster care are provided with quality services to address their needs.
- Agency Responsiveness to the Community
 - The State engages in ongoing consultation with consumers, service providers, courts, and other stakeholders.
 - The State's services are coordinated with services or benefits of other Federal programs serving the same population.
- Foster and Adoptive Parent Licensing, Recruitment and Retention
 - The State has implemented standards for foster and adoptive family homes and child care institutions.
 - State standards for foster and adoptive family homes are applied uniformly.

VI. Key Findings by Outcome and Systemic Factor (Continued)

- The State conducts criminal clearances for foster care and adoptive families and operates a case planning process that includes provisions for ensuring children's safety.
- The State diligently recruits foster and adoptive families that reflect the ethnic and racial diversity of the children for whom homes are needed.
- The State uses cross-jurisdictional resources to facilitate timely adoptive or permanent placements for children.

D. The review noted the following concerns regarding the systemic factors:

- Statewide Information System
 - There is no statewide automated information system that can determine the status, demographics, location, and goals for all children in foster care.
- Case Review System
 - Children in foster care do not consistently have written case plans and children and parents are not consistently involved in case planning.
 - The status of each child is not reviewed in court consistently at least every 6 months.
 - Permanency hearings are not held for all children in foster care within 12 months of entry into care and every 12 months thereafter.
 - Delays exist in achieving termination of parental rights.
 - Foster parents, pre-adoptive parents, and relative caretakers of children in foster care are not routinely notified of, and given an opportunity to participate in, hearings for children.
- Quality Assurance System
 - The State does not operate an identifiable quality assurance system that has the capacity to monitor the quality of services, identify strengths and needs of the service delivery system, provide reports, and evaluate program improvement measures.
- Training
 - The State does not operate a staff development and training program that supports the goals and objectives of the Child and Family Services Plan, addresses services provided under titles IV-B and IV-E, and provides initial training for all staff who deliver these services.

VI. Key Findings by Outcome and Systemic Factor (Continued)

- The State does not provide ongoing training addressing the skills and knowledge needed for staff to perform their duties.
 - The State does not provide training addressing the skills and knowledge needed for current and prospective foster and adoptive parents and staff of State-licensed facilities that care for children in foster care to carry out their responsibilities.
- Service Array
 - The State does not offer an array of services to meet the needs of children and families.
 - Services are not accessible to families and children in all locations of the State.
 - Services offered are not individualized to the unique needs of children and families.
- Agency Responsiveness to the Community
 - The State does not jointly develop with its stakeholders annual reports of progress.